

**Recommendations/Action Plan for the June 2003 NESDIS Data Users Workshop**

**Top 20**

**Constituent Recommendations**

**Government Action Plan**

Recommendations for the Category: Top 20	Freq. of Recommendation	Action Status	Responsible Data Center	Data Center Point of Contact	Action Plan	Implementation Date
Archive: Ensure overall user community has input into decisions concerning archive data	15	TBD	TBD	All	TBD	TBD
New Services: Integrate multiple data sources (e.g., NEXRAD, Satellites, in-situ) so that users can access all data with one entry point	15	Continuing	All	Joint	The Comprehensive Large Array Stewardship System (CLASS) will bring NOAA data under one stewardship system. This is a high priority project and is core to the NESDIS mission. CLASS is a multi-year effort with phased milestones.	9/30/2005
Access: Maintain human customer interface	13	Continuing	All	All	NESDIS has full commitment to maintain a human element as it expands its E-Government capabilities.	6/30/2004
Timeliness: Shorten data to user cycle time	11	Continuing	All	Steurer	Data to user cycle time will become a cross data center performance measure in 2004; With NESDIS commitment to E-gov, improvement in this area is a priority and will be monitored closely by NESDIS headquarters with quarterly reviews of the performance measure	3/31/2004
Access: Identify data expert/help desk for major data bases or subjects	9	Continuing	All	Joint	Expert help desks currently exist for several major data bases including POES and NEXRAD. Additional help desks will be created for other major data bases such as	12/31/2006
Feedback: Continue user workshops	9	Complete	All	Joint	Plans are now being made to have the next data users workshop in June 2004 at Kansas City, MO	1/15/2004
New Services: Improve global coordination to increase/enhance global data coverage	9	TBD	TBD	TBD	TBD	TBD
Web Access: Improve web interfaces for easier access	9	Continuing	All	Joint	Management Agenda, one of which is to expand E-government. The data centers are committed to providing access to all data and metadata through web interfaces that	12/31/2006
Feedback: Create data user panels to make recommendations to NESDIS offices	8	TBD	TBD	TBD	TBD	TBD
Formats: Develop converters between data formats in order to make data available in commonly used formats	8	TBD	TBD	TBD	TBD	TBD
Standards: Develop better linkages between NOAA and Partners (Customers, Data Centers and private sector, academic sector, public, etc.)	8	TBD	TBD	TBD	TBD	TBD
Feedback: Create newsletters/listservers to keep user community informed	7	Continuing	All	Joint	newsletter is planned for quarterly distribution. It will be geared toward new products and services for our constituents.	9/30/2004
Feedback: Create online, moderated user forums	7	TBD	TBD	TBD	TBD	TBD
Feedback: Create web based customer survey tied to online ordering system	7	Continuing	NCDC	Anders	A web based customer survey will be implemented as part of the NNDC order checkout process.	9/30/2004
Metadata: Ensure there is accurate metadata to describe data	7	Continuing	All	Joint	A core principal of NESDIS is to provide the highest quality and most complete data and metadata. The data centers are committed to achieving close to 100% accuracy and completeness.	12/31/2006

Web Access: Create different levels of access available for different levels of users	7	TBD	TBD	TBD	TBD	TBD
New Services: Migrate environmental data and products to GIS	6	TBD	TBD	TBD	TBD	TBD
Standards: Ensure that NESDIS has sufficient budget to perform its mission	6	Continuing	All	Joint	NESDIS is committed to providing funding to necessary for its offices to accomplish their mission. Using this the constituent comments from this workshop as justification, funding requests will be made to NOAA for those high priority tasks that have been recommended.	12/31/2004
Web Access: Create online tutorials on how to acquire data	6	TBD	TBD	TBD	TBD	TBD
Web Access: Create web-based trouble ticket system with feedback on problem status and web based satisfaction survey	6	TBD	TBD	TBD	TBD	TBD